

Discharge Notice

Notice of Financial Assistance:

At UC Davis Rehabilitation Hospital, we are dedicated to treating all patients with dignity, respect, and confidentiality and support our community through accessible healthcare services. We believe everyone deserves access to quality healthcare services, no matter their financial situation.

Financial Assistance Programs:

We offer assistance to patients who demonstrate financial need and meet eligibility criteria outlined in our policy.

Eligibility Criteria:

Your eligibility is determined based on individualized assessments considering income and family size. Patients or guarantors earning at or below 400% of the Federal Poverty Guidelines may qualify for Charity Care or Discounted Payments. Patients or guarantors earning 401% or more may receive standard self-pay discounts. To qualify for Charity Care or Discounted Payments, Financial Assistance Application must be completed.

Covered California:

Covered California is a free service that connects Californians with brand-name health insurance under the Patient Protection and Affordable Care Act. It's the only place where you can get financial help when you buy health insurance from well-known companies. That means when you apply, you may qualify for a discount on a health plan through Covered California, or get health insurance through the state's Medi-Cal program. Either way, you'll have great health coverage.

CoveredCA.com is sponsored by Covered California and the Department of Health Care Services, which work together to help Californians get the coverage and care that are right for them.

How to Learn More:

For detailed information on our Financial Assistance Policy, visit our website <https://www.ucdavisrehabhospital.com/patient-information/financial-assistance>. For assistance with the Financial Assistance Application process or applying for state aid, contact our Finance Department at: 279-224-6002. Explore our shoppable services and pricing transparency initiatives at <https://www.ucdavisrehabhospital.com/patient-information/financial-assistance>.

Hospital Bill Complaint Program:

Hospital Bill Complaint Program is a state program, which reviews hospital decisions about whether you qualify for help paying your hospital bill. If you believe you were wrongly denied financial assistance, you may file a complaint with the Hospital Bill Complaint Program. Go to HospitalBillComplaintProgram.hcai.ca.gov for more help/information and to file a complaint.

Help Paying Your Bill:

There are free consumer advocacy organizations that will help you understand the billing and payment process. You may call the Health Consumer Alliance at 888-804-3536 or go to healthconsumer.org for more information.

ATTENTION: If you need help in your language, please call (279) 224-6002 or visit our Finance Department. The office is open Monday to Friday from 8:00 AM to 4:30 PM and is located at UC Davis Rehabilitation Hospital, 4875 Broadway, Sacramento, CA 95820. Aids and services for people with disabilities, like documents in braille, large print, audio, and other accessible electronic formats are also available. These services are free.

Thank you for choosing UC Davis Rehabilitation Hospital for your healthcare needs.