

Notice of Financial Assistance:

At UC Davis Rehabilitation Hospital, we are dedicated to treating all patients with dignity, respect, and confidentiality and support our community through accessible healthcare services. We believe everyone deserves access to quality healthcare services, no matter their financial situation.

Financial Assistance Programs:

We offer assistance to patients who demonstrate financial need and meet eligibility criteria outlined in our policy.

Eligibility Criteria:

Your eligibility is determined based on individualized assessments considering income and family size. Patients or guarantors earning at or below 400% of the Federal Poverty Guidelines may qualify for Full Charity Care or Discounted Payments. Patients or guarantors earning 401% or more may receive standard self-pay discounts. To qualify for Charity Care, an evaluation of qualification for State of Federal funding must be completed.

Medi-Cal Presumptive Eligibility:

We participate in the Medi-Cal Presumptive Eligibility program, ensuring temporary coverage for necessary medical services while your full Medi-Cal application is processed.

How to Learn More:

For detailed information on our Financial Assistance Policy, eligibility, and how to apply, visit our website <https://www.ucdavisrehabhospital.com/patient-information/financial-assistance>. For assistance with the application process, or applying for state aid, or assistance in another language, or assistance due to disability contact our Finance Department at: 279-224-6002. Explore our shoppable services and pricing transparency initiatives at <https://www.ucdavisrehabhospital.com/patient-information/financial-assistance>.

Hospital Bill Complaint Program:

Hospital Bill Complaint Program is a state program, which reviews hospital decisions about whether you qualify for help paying your hospital bill. If you believe you were wrongly denied financial assistance, you may file a complaint with the Hospital Bill Complaint Program. Go to <https://hcai.ca.gov/Affordability/Hospital-Fair-Billing-Program/> for more help/information and to file a complaint.

Help Paying Your Bill:

There are free consumer advocacy organizations that will help you understand the billing and payment process. You may call the Health Consumer Alliance at 888-804-3536 or go to healthconsumer.org for more information.

Thank you for choosing UC Davis Rehabilitation Hospital for your healthcare needs.